**AUTHORIZE THE FIRST RENEWAL AND AMENDMENT OF AGREEMENT WITH RL CANNING, INC.
FOR SERVICE DESK AND TECH SUPPORT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Authorize the first renewal and amendment of agreement with RL Canning, Inc. to provide service desk

and tech support services to central office, other administrative offices, and schools at an estimated
annual cost set forth in the Compensation Section of this report. Vendor was selected on a competitive
basis pursuant to former Board Rule 7-2. A written agreement exercising this option is currently being
negotiated. No payment shall be made to RL Canning, Inc. during the option period prior to execution of
the written option document. The authority granted herein shall automatically rescind in the event a
written option document is not executed within 90 days of the date of this Board Report. Information
pertinent to this option is stated below.

Specification Number :   14-350006

Contract Administrator :   Forero, Mr. Bryan / 773-553-2280

VENDOR:

1)   Vendor # 35082
        RL CANNING, INC.
        8700 W. BRYN MAWR AVE STE 120N
        CHICAGO, IL 60631
        Rachel Canning
        773 693-1900

USER INFORMATION :

Project   12510 - Information & Technology Services
Manager: 42 West Madison Street
                Chicago, IL 60602

SCOPE OF SERVICES:
Vendor will continue to provide service desk and tech support services to central office, other

change management, service requests, delivery assurance, service request management, etc. Tech

Board members during the one year period following expiration or other termination of their terms of office.

Indebtedness - The Board's Indebtedness Policy adopted June 26, 1996 (96-0626-PO3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted May 25, 2011 (11-0525-PO2), as amended from time to time,

shall be incorporated into and made a part of the agreement.